## STUDENTS SATISFACTION SURVEY REPORT 2021-2022

According to the UGC guideline, it is mandatory for the College to conduct the Student Satisfaction Survey to upgrade the quality of higher education in the Teaching-Learning process. The questionnaire is prepared according to the UGC-NAAC guidelines. The student is directed to respond to all the questions given in the following format with her/his sincere effort and thought. Inorder to ensure that the responses are unbiased a pilot survey was primarily conducted among the students; including both postgraduate and undergraduate students, to identify the difficulties and expectations of students on various facilities provided in the College. On the basis of the pilot study and based on the guidelines provided by NAAC a pre-structured questionnaire was designed by incorporating all the variables identified in the pilot survey. All the questions were rated on a five-point scale with scores 5,4,3,2 and 1 respectively. All the responses were analysed on a percentage scale and a pictorial representation was also done for easy evaluation.

1. How much of the syllabus was covered in the class?

| Particulars | Number of responses | Percentage |
| :--- | :---: | :---: |
| $85-100 \%$ | 476 | 66.3 |
| $70-84 \%$ | 194 | 27.0 |
| $55-69 \%$ | 37 | 5.2 |
| $30-54 \%$ | 10 | 1.4 |
| Below $30 \%$ | 1 | .1 |
|  | 718 | 100.0 |

How much of the syllabus was covered in the class?
718 responses

2. How well did the teachers prepare for the classes?

| Particulars | Number of responses | Percentage |
| :--- | :---: | :---: |
| Thoroughly | 253 | 35.2 |
| Satisfactorily | 431 | 60.0 |
| Poorly | 18 | 2.5 |
| Indifferently | 14 | 1.9 |


| Wont teach at all | 2 | .3 |
| :--- | :---: | :---: |
| Total | 718 | 100.0 |

How well did the teachers prepare for the classes?
718 responses

3. How well were the teachers able to communicate?

| Particulars | Number of responses | Percentage |
| :--- | :---: | :---: |
| Always effective | 450 | 62.7 |
| Sometimes effective | 191 | 26.6 |
| Just satisfactorily | 64 | 8.9 |
| Generally ineffective | 6 | .8 |
| Very poor communication | 7 | 1.0 |
| Total | 718 | 100.0 |

How well were the teachers able to communicate?
718 responses


Always effective
Sometimes effective
Just satisfactorily
Generally ineffective
Very poor communication
4. The teacher's approach to teaching can best be described as

| Particulars | Number of responses | Percentage |
| :--- | :---: | :---: |
| Excellent | 285 | 39.7 |
| Very Good | 261 | 36.4 |
| Good | 148 | 20.6 |
| Fair | 20 | 2.8 |
| Poor | 4 | .6 |
| Total | 718 | 100.0 |

The teacher's approach to teaching can best be described as
718 responses

5. Fairness of the internal evaluation process by the teachers.

| Particulars | Number of responses | Percentage |
| :--- | :---: | :---: |
| Always Fair | 381 | 53.1 |
| Usually Fair | 272 | 37.9 |
| Sometimes Unfair | 51 | 7.1 |
| Usually Unfair | 4 | .6 |
| Unfair | 10 | 1.4 |
| Total | 718 | 100.0 |

Fairness of the internal evaluation process by the teachers.
718 responses


Always fair
Usually fair
Sometimes unfair
Usually unfair
Unfair
6. Was your performance in assignments discussed with you?

| Particulars | Number of responses | Percentage |
| :--- | :---: | :---: |
| Every time | 272 | 37.9 |
| Usually | 293 | 40.8 |
| Sometimes | 120 | 16.7 |
| Rarely | 22 | 3.1 |
| Never | 11 | 1.5 |
| Total | 718 | 100.0 |

Was your performance in assignments discussed with you?
718 responses


Every time
Usually
Sometimes

- Rarely
- Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

| Particulars | Number of responses | Percentage |
| :--- | :---: | :---: |
| Regularly | 211 | 29.4 |
| Often | 201 | 28.0 |
| Sometimes | 182 | 25.3 |
| Rarely | 76 | 10.6 |
| Never | 48 | 6.7 |
| Total | 718 | 100.0 |

The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
718 responses

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth

| Particulars | Number of responses | Percentage |
| :--- | :---: | :---: |
| Significantly | 214 | 29.8 |
| Very Well | 299 | 41.6 |
| Moderately | 162 | 22.6 |
| Marginally | 25 | 3.5 |
| Not at all | 18 | 2.5 |
| Total | 718 | 100.0 |

The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
718 responses

9. The institution provides multiple opportunities to learn and grow.

| Particulars | Number of responses | Percentage |
| :--- | :---: | :---: |
| Strongly Agree | 212 | 29.5 |
| Agree | 331 | 46.1 |
| Neutral | 146 | 20.3 |
| Disagree | 22 | 3.1 |


| Strongly Disagree | 7 | 1.0 |
| :--- | :---: | :---: |
| Total | 718 | 100.0 |

The institution provides multiple opportunities to learn and grow.
718 responses

Strongly agree
Agree
Neutral
Disagree
Strongly disagree
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

| Particulars | Number of responses | Percentage |
| :--- | :---: | :---: |
| Every Time | 317 | 44.2 |
| Usually | 280 | 39.0 |
| Sometimes | 88 | 12.3 |
| Rarely | 26 | 3.6 |
| Never | 7 | 1.0 |
|  | 718 | 100.0 |

Teachers inform you about your expected competencies, course outcomes and programme outcomes.
718 responses

11. Your mentor does a necessary follow-up with an assigned task to you.

| Particulars | Number of responses | Percentage |
| :--- | :---: | :---: |
| Every Time | 274 | 38.2 |
| Usually | 282 | 39.3 |
| Sometimes | 128 | 17.8 |


| Rarely | 21 | 2.9 |
| :--- | :---: | :---: |
| Never | 13 | 1.8 |
|  | 718 | 100.0 |

Your mentor does a necessary follow-up with an assigned task to you.
718 responses

12. The teachers illustrate the concepts through examples and applications.

| Particulars | Number of responses | Percentage |
| :--- | :---: | :---: |
| Every Time | 344 | 47.9 |
| Usually | 270 | 37.6 |
| Sometimes | 93 | 13.0 |
| Rarely | 7 | 1.0 |
| Never | 4 | .6 |
|  | 718 | 100.0 |

The teachers illustrate the concepts through examples and applications.
718 responses

13. The teachers identify your strengths and encourage you with providing right level of challenges.

| Particulars | Number of responses | Percentage |
| :--- | :---: | :---: |
| Fully | 305 | 42.5 |
| Reasonably | 265 | 36.9 |
| Partially | 95 | 13.2 |


| Slightly | 34 | 4.7 |
| :--- | :---: | :---: |
| Unable to | 19 | 2.6 |
|  | 718 | 100.0 |

The teachers identify your strengths and encourage you with providing right level of challenges. 718 responses

14. Teachers are able to identify your weaknesses and help you to overcome them.

| Particulars | Number of responses | Percentage |
| :--- | :---: | :---: |
| Every Time | 281 | 39.1 |
| Usually | 224 | 31.2 |
| Sometimes | 135 | 18.8 |
| Rarely | 51 | 7.1 |
| Never | 27 | 3.8 |
|  | 718 | 100.0 |

Teachers are able to identify your weaknesses and help you to overcome them.
718 responses

15. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences

| Particulars | Number of responses | Percentage |
| :--- | :---: | :---: |
| To a great extent | 232 | 32.3 |
| Moderate | 351 | 48.9 |
| Some what | 76 | 10.6 |
| Very Little | 45 | 6.3 |
| Not at all | 14 | 1.9 |
|  | 718 | 100.0 |

The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.
718 responses

16. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

| Particulars | Number of responses | Percentage |
| :--- | :---: | :---: |
| Strongly Agree | 213 | 29.7 |
| Agree | 337 | 46.9 |
| Neutral | 141 | 19.6 |
| Disagree | 20 | 2.8 |
| Strongly Disagree | 7 | 1.0 |
|  | 718 | 100.0 |

The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.
718 responses

17. Teachers encourage you to participate in extracurricular activities

| Particulars | Number of responses | Percentage |
| :--- | :---: | :---: |
| Strongly Agree | 278 | 38.7 |
| Agree | 284 | 39.6 |
| Neutral | 114 | 15.9 |
| Disagree | 33 | 4.6 |
| Strongly Disagree | 9 | 1.3 |
|  | 718 | 100.0 |

Teachers encourage you to participate in extracurricular activities.
718 responses

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work

| Particulars | Number of responses | Percentage |
| :--- | :---: | :---: |
| To a great extent | 225 | $31.3 \%$ |
| Moderate | 338 | $47.1 \%$ |
| Some what | 85 | $11.8 \%$ |
| Very little | 52 | $7.24 \%$ |
| Not at all | 18 | $2.5 \%$ |


|  | 718 | 100.0 |
| :--- | :---: | :---: |

Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.
718 responses

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching

| Particulars | Number of responses | Percentage |
| :--- | :---: | :---: |
| Above $90 \%$ | 225 | $23.5 \%$ |
| $70-89 \%$ | 338 | $33.6 \%$ |
| $50-69 \%$ | 85 | $19.2 \%$ |
| $30-49 \%$ | 52 | $9.7 \%$ |
| $1-29 \%$ | 10 | $12.8 \%$ |
| 0 | 8 | $1.2 \%$ |
|  | 718 | 100.0 |

$/ 18$ responses

20. The overall quality of teaching-learning process in your institute is very good

| Particulars | Number of responses | Percentage |
| :--- | :---: | :---: |
| Strongly Agree | 274 | 38.2 |
| Agree | 331 | 46.1 |
| Neutral | 96 | 13.4 |


| Disagree | 10 | 1.4 |  |
| :--- | :---: | :---: | :---: |
| Strongly Disagree | 7 | 1.0 |  |
|  |  | 718 |  |

The overall quality of teaching-learning process in your institute is very good. 718 responses


The Student Satisfaction Survey was conducted to get an overview of the courses, College, faculties, teaching- learning process, and various facilities provided by the College. From the survey, it is clear that more than half of the students were gratified with the teaching-learning practices in the College and the relationship and rapport between teachers and students. More than $80 \%$ of the students opined that the teaching-learning practices provided in the College are good. Teachers support them in co-curricular activities and even for their continuous improvement through mentoring and other student-friendly programmes.
In addition to the responses, the students were asked to provide three major suggestions for our betterment. The major suggestions put forth are stated below:
Major suggestions are highlighted below:

- All the PG departments have ICT classrooms but in addition to this UG classrooms should be converted to Smart Class Rooms.
- Industrial visits and Fieldwork is part of the Curriculum but due to the pandemic situation, the Government put restrictions on field trip. The students raised the suggestion to organise more Field work to get practical exposure.
- Effective communication must be developed and must support extracurricular activities.
- Learner-friendly classrooms will help successful learning.
- Lab facilities should be improved to meet the needs of complementary students too.
- Arrangements should be made to keep the campus premises a little more clean.
- Institute should take an active interest in promoting internships.
- Behavioral awareness in education can be promoted
- Colleg should take the initiatives to encourage nature clubs, games clubs, etc.
- Provide placement assistance after graduation itself.
- Increase the amount of scientific exposure and resource person talks whose well versed in science/respective departments.
- Providing enough scientific temper as well. Field trips related to the subject would be beneficial as well.

