## STUDENTS SATISFACTION SURVEY REPORT 2020-2021

Student Satisfaction Survey is conducted to upgrade the quality of higher education in the Teaching-Learning process. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. A pilot survey was initially conducted among the students; including both post graduate and under graduate students, to identify the difficulties and expectations of students on various facilities provided in the College. Based on the pilot study a pre-structured questionnaire was designed by incorporating all the variables identified in the pilot survey. All the questions were rated on a five point scale such as Strongly Agree, Agree, Neutral, Disagree and Strongly Disagree with scores 5,4,3,2 and 1 respectively. All the responses were analysed on a percentage scale and shown in the following table.

1. The course syllabi is completed within the time schedule in the most effective manner.

| Rating | No of students | Percentage |
| :--- | :---: | :---: |
| Strongly Agree | 279 | 51.19266 |
| Agree | 225 | 41.2844 |
| Neutral | 39 | 7.155963 |
| Disagree | 1 | 0.183486 |
| Strongly Disagree | 1 | 0.183486 |
|  | 545 | $100 \%$ |


2. The internal evaluation process is done in a fair and transparent manner by the teachers.

| Rating | No of students | Percentage |
| :--- | :---: | :---: |
| Strongly Agree | 199 | 36.51376 |
| Agree | 271 | 49.72477 |
| Neutral | 62 | 11.37615 |
| Disagree | 11 | 2.018349 |
| Strongly Disagree | 2 | 0.366972 |
|  | 546 | 100 |


3. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

| Rating | No of students | Percentage |
| :--- | :---: | :---: |
| Strongly Agree | 369 | 67.70642 |
| Agree | 146 | 26.78899 |
| Neutral | 22 | 4.036697 |
| Disagree | 5 | 0.917431 |
| Strongly Disagree | 3 | 0.550459 |


|  | 545 | 100 |
| :--- | :--- | :--- |


4. Teachers inform you about your expected competencies, course outcomes and program outcomes.

| Rating | No of students | Percentage |
| :--- | :---: | :---: |
| Strongly Agree | 163 | 29.90826 |
| Agree | 242 | 44.40367 |
| Neutral | 106 | 19.44954 |
| Disagree | 26 | 4.770642 |
| Strongly Disagree | 8 | 1.46789 |
|  | 545 | 100 |


5. Teachers take initiative to ensure proper discipline in the College.

| Rating | No of students | Percentage |
| :--- | :---: | :---: |
| Strongly Agree | 217 | 39.81651 |
| Agree | 260 | 47.7064220183 |
| Neutral | 55 | 10.09174 |
| Disagree | 7 | 1.284404 |
| Strongly Disagree | 6 | 1.100917 |
|  | 545 | 100 |


6. The College Library have up to date and useful resources that help me with my studies

| Rating | No of students | Percentage |
| :--- | :---: | :---: |


| Strongly Agree | 259 | 47.52294 |
| :--- | :---: | :---: |
| Agree | 217 | 39.81651 |
| Neutral | 54 | 9.908257 |
| Disagree | 7 | 1.284404 |
| Strongly Disagree | 8 | 1.46789 |
|  | 545 | 100 |


7. The teachers identify your strengths and weaknesses and encourage you with providing right level of challenges

| Rating | No of students | Percentage |
| :--- | :---: | :---: |
| Strongly Agree | 145 | 26.6055 |
| Agree | 208 | 38.16514 |
| Neutral | 110 | 20.18349 |
| Disagree | 47 | 8.623853 |
| Strongly Disagree | 33 | 6.055046 |
|  | 545 | 100 |


8. College encourages the students to participate in co-curricular activities.

| Rating | No of students | Percentage |
| :--- | :---: | :---: |
| Strongly Agree | 222 | 40.73394 |
| Agree | 238 | 43.66972 |
| Neutral | 66 | 12.11009 |
| Disagree | 13 | 2.385321 |
| Strongly Disagree | 6 | 1.100917 |
|  | 545 | 100 |


9. College ensures proper training to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

| Rating | No of students | Percentage |  |
| :--- | :---: | :---: | :---: |
| Strongly Agree | 179 | 32.84404 |  |
| Agree | 245 | 44.95413 |  |
| Neutral | 91 | 16.69725 |  |
| Disagree | 20 | 3.669725 |  |
| Strongly Disagree | 10 | 1.834862 |  |
|  |  |  |  |

10. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

| Rating | No of students | Percentage |
| :--- | :---: | :---: |
| Strongly Agree | 274 | 50.27523 |
| Agree | 206 | 37.79817 |
| Neutral | 52 | 9.541284 |
| Disagree | 7 | 1.284404 |
| Strongly Disagree | 6 | 1.100917 |
|  | 545 | 100 |


11. Teachers inform the parents about the student's overall progress after the semester examination

| Rating | No of students | Percentage |
| :--- | :---: | :---: |
| Strongly Agree | 162 | 29.72477 |
| Agree | 281 | 51.55963 |
| Neutral | 79 | 14.49541 |
| Disagree | 19 | 3.486239 |
| Strongly Disagree | 4 | 0.733945 |
|  | 545 | 100 |


12. Teachers update the attendance in the online software and publish it monthly.

| Rating | No of students | Percentage |
| :--- | :---: | :---: |


| Strongly Agree | 267 | 48.99083 |
| :--- | :---: | :---: |
| Agree | 233 | 42.75229 |
| Neutral | 30 | 5.504587 |
| Disagree | 11 | 2.018349 |
| Strongly Disagree | 4 | 0.733945 |
|  | 545 | 100 |


13. Teachers had a thorough knowledge of the subject content and illustrate the concepts through examples and applications.

| Rating | No of students | Percentage |
| :---: | :---: | :---: |
| Strongly Agree | 311 | 57.06422 |
| Agree | 202 | 37.06422 |
| Neutral | 29 | 5.321101 |
| Disagree | 6 | 1.100917 |
| Strongly Disagree | 2 | 0.366972 |
|  | 545 | 100 |


14. Teachers provided opportunities to ask questions freely and clear your doubts.

| Rating | No of students | Percentage |
| :--- | :---: | :---: |
| Strongly Agree | 303 | 55.59633 |
| Agree | 215 | 39.44954 |
| Neutral | 23 | 4.220183 |
| Disagree | 2 | 0.366972 |
| Strongly Disagree | 2 | 0.366972 |
|  | 545 | 100 |


15. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

| Rating | No of students | Percentage |
| :--- | :---: | :---: |
| Strongly Agree | 232 | 42.56881 |
| Agree | 247 | 45.3211 |
| Neutral | 59 | 10.82569 |
| Disagree | 2 | 0.366972 |
| Strongly Disagree | 5 | 0.917431 |
|  | 545 | 100 |


16. Teachers made the subject as interesting as possible and inform you about your expected competencies, course outcomes and programme outcomes

| Rating | No of students | Percentage |
| :--- | :---: | :---: |
| Strongly Agree | 232 | 42.56881 |
| Agree | 240 | 44.0367 |
| Neutral | 59 | 10.82569 |
| Disagree | 11 | 2.018349 |
| Strongly Disagree | 3 | 0.550459 |
|  | 545 | 100 |


17. Internal Examinations are conducted in an efficient manner and results are published on time.

| Rating | No of students | Percentage |
| :--- | :---: | :---: |
| Strongly Agree | 296 | 54.31193 |
| Agree | 217 | 39.81651 |
| Neutral | 24 | 4.40367 |
| Disagree | 5 | 0.917431 |
| Strongly Disagree | 3 | 0.550459 |
|  | 545 | 100 |


18. I am happy to recommend the College to others

| Rating | No of students | Percentage |
| :--- | :---: | :---: |
| Strongly Agree | 331 | 60.73394 |
| Agree | 171 | 31.37615 |
| Neutral | 31 | 5.688073 |
| Disagree | 7 | 1.284404 |
| Strongly Disagree | 5 | 0.917431 |
|  | 545 | 100 |



The survey gives the opinion of students about the efficiency of various facilities available in the college and also about the service provided by the teaching faculty. The overall satisfaction level of the students with the welfare services provided by the College is good. From the survey, more than $90 \%$ of the participants responded that they are satisfied with the services rendered by the college. The students are satisfied with their institution is proven as more than $80 \%$ of them are happy to recommend the institution to their peers. In addition to the rating of satisfaction level, almost all the students put forth various suggestions for betterment.

Major suggestions are highlighted below:

- In addition to printed journals, more e-journals have to be included in the list of journals.
- Mentoring and proper monitoring should be improved.
- The College should take measures to avoid Campus politics.
- Steps should be taken to improve classroom facilities.
- Betterment of Canteen facilities and maintenance of college buildings must be ensured.
- More attention to be devoted to improving lab facilities.
- Enhance the opportunity for girls, especially in sports.
- More workshops and seminars should be conducted and student participation must be ensured.
- Take more steps to make our Campus an eco-friendly one.
- Proper waste management mechanisms should be initiated.
- More classrooms had to be converted to smart rooms.
- Motivational classes $\mathbf{f}$ to be organized for those students who have talents but lack confidence.
- The college office should be more student-friendly.
- Involvement of political parties in the College is high. Better to reduce it and make our campus a politics-free campus.

